



Cyber Spot Statistics March 6th , 2006 – May 5th , 2006 (60 Days)

Total Number of Registered Households	4,248 (42% of the city)
Total Number of Individual Sessions	66,231
Total Hours Logged On by Users	241,024
Total Megabits of Information Transferred <i>This is an amount roughly equal to 34 million web pages</i>	2,164,000
Average Session Length	3.56 Hours
Maximum Number of Simultaneous Users	680
Number of PepLink Devices Sold	385
Number of Calls Logged to The Help Line	1109
Unique Phone #'s	651
Average Waiting Time	<i>March</i> 4.9 Minutes <i>April</i> 92 Seconds
Average Call Length	12 minutes

Notes:

- The maps below represent a physical field test of the Cyber Spot signal throughout 100% of the city. These readings were taken in mid April using a 30mw receiver to emulate the low power of a laptop computer.
- The blue areas represent good signal reception while the yellow areas indicate intermittent reception and the red areas no reception.
- The first map is the entire 15 square miles of the city while the second map shows a blow up of a section of the grid area of the city to be able to more clearly see the block by block results. The large grey areas in the middle of the coverage area represent portions of the St. Cloud community that are actually not technically part of the incorporated city limits but rather part of the county which are not covered. These unincorporated areas represent a significant portion of the help line calls from residents that can not get connectivity. Since they do not pay city taxes which were used to build the system they do not get coverage and in some cases are not happy about that.

